

## For those who support us

Thank you very much for your support.

We would like you to follow the instructions of relief supplies and how to support us below in order to help our community partners' task as low as we can.

### <About relief supplies>

- Regarding safety issue, any relief supplies shouldn't be opened before shipping.
- For food supplies, expiry date shouldn't be less than 12 months from the day you donate.
- Regarding keep our partner's containing space, please refrain from sending random supplies without any consultation.
- Shipping cost will not be covered.
- Currently, our partners are highly busy by dealing with COVID-19 situation so that please contact as minimum as possible.
- If you have any questions other than relief supplies, contact Hands On Tokyo. We are working from home so please contact us to [tokyoprojects@handsontokyo.org](mailto:tokyoprojects@handsontokyo.org)

### <About how to ship relief supplies>

make sure what you can donate

If you have any question about relief supplies, please contact to person in charge of each our partner that written on the list. Then, if you tell them "I saw Hands On Tokyo's website", it'll make things smoother.

When you contact them, please contact them in Japanese as much as possible.

When you send the supplies

Delivery cost will not be covered.

Date of arrival should be informed in advance to our partner which you sent to.

Delivered

Thank you very much for your cooperation.

We hope this situation will be over as soon as possible.

So please stay safe and healthy.

Hands On Tokyo